

## **Reporting Parking Issues**

### **Civilian Enforcement officers-CEOs are responsible for enforcing:**

limited waiting bays  
double and single yellow lines  
on street pay and display bays  
residents' parking zones  
Blue Badge bays  
loading bays  
bus stops  
taxi bays  
school keep clears  
clearways  
dropped kerb access (also police if obstructing anyone at the time)  
double parking (also police)  
pedestrian crossings (also police)  
car parks (with orders)

### **The police are responsible for enforcing:**

double white lines  
obstruction – for example, pavements with no parking restrictions  
dangerous parking  
dropped kerb access (also CEOs)  
double parking (also CEOs)  
one-way traffic  
box junctions  
access only  
white-hatched areas  
pedestrian crossings (also CEOs)

### **Report illegal parking**

Civil parking is not a reactive service and requests for enforcement will be scheduled into routine patrols, as and when resources allow. Due to the large number of reports we receive, requests by email are preferred.

email: [contactcentre@derbyshire.gov.uk](mailto:contactcentre@derbyshire.gov.uk)

Call Derbyshire tel: 01629 533190

For police related offences, please tel: 101.